

All students who borrowed through the Direct Student Loan Program during the current academic year are required to complete an Exit Loan Counseling Session. Completion of exit loan counseling is a federal requirement and provides students with information regarding their rights, responsibilities and obligations to the Direct Student Loan Program.

In order to complete the Exit Loan Counseling Session, you will need the following information:

- a) Current address and drivers license number
- b) Name, address, telephone number, and e-mail of two personal references
- c) Your personal student loan information (listed on the enclosed form)
- d) Your FSA (Federal Student Aid) ID and password.

To access the Exit Loan Counseling Session, please follow these steps:

1. Go to <https://studentaid.gov/>. Click “Log In” and login using your FSA ID and password used to login to your FAFSA application. If you forgot your username and/or password, click “Forgot My Username” or “Forgot My Password” links to retrieve your FSA ID and/or password.
2. Once logged in hover over “Loan Repayment” and under “Prepare and Apply” select “Loan Exit Counseling” from the drop down menu.
3. Scroll down to “I am an Undergraduate Student” and click on “Start” button. From the next page “Exit Counseling Overview” scroll down and click “Start”.
4. Review your contact information and references and make changes if needed or if everything looks good click “Continue”.
5. Find and select Central Wyoming College under “Search School” and click “Continue”.
6. Select the reason you are completing the Exit Counseling and click “Continue”.
7. Follow the prompts to get through all the sections. **Make sure to click on the + and drop down arrows to open each section or you will be unable to move forward.**

Confirmation of your completion of the Exit Loan Counseling Session should be forwarded to the Financial Aid Office within 24-48 hours.

If you need further clarification about this process or have any student loan questions, please feel free to contact the CWC Financial Aid Office at 307-855-2115.

Online Student Loan Counseling confirmation page to the Ombudsman Office.

Office of the Ombudsman

United States Department of Education

4th Floor UCP-3/MS 5144

830 First Street NE

Washington DC 20202

(877)557-2575

<http://fsahelp.ed.gov> OR <http://ombudsman.ed.gov>