

All students who borrowed through the Direct Student Loan Program during the current academic year are required to complete an Exit Loan Counseling Session. Completion of exit loan counseling is a federal requirement and provides students with information regarding their rights, responsibilities and obligations to the Direct Student Loan Program.

In order to complete the Exit Loan Counseling Session, you will need the following information:

- a) Current address and drivers license number
- b) Name, address, telephone number, and e-mail of two personal references
- c) Your personal student loan information (listed on the enclosed form)
- d) Your FSA (Federal Student Aid) ID and password (this has replaced the FAFSA pin number process). If you have problems call the Federal Student Aid Customer Service Center at 1-800-433-3243.

To access the Exit Loan Counseling Session, please follow these steps:

1. Go to <https://studentaid.gov/>. Click “Log In” and login using your FSA ID and password used to login to your FAFSA application. If you forgot your username and/or password, click “Forgot My Username” or “Forgot My Password” links to retrieve your FSA ID and/or password.
2. Once logged in hover over “MANAGE LOANS” and select “Complete Exit Counseling”
3. Click the **Start** button under Exit Counseling.
4. Find Central Wyoming College then click on “Notify this School” then click “Continue”.
5. Follow the prompts to get through all 5 sections. **Make sure to click on the + and drop down arrows to open each section or you will be unable to move forward.**

Confirmation of your completion of the Exit Loan Counseling Session should be forwarded to the Financial Aid Office within 24-48 hours. **To ensure you have completed the exit counseling please forward your confirmation e-mail to Tasha Plumb at tplumb@cwcc.edu or drop off your confirmation at the Rustler Central Office. If you fail to complete this process by the deadline on the enclosed letter, a financial aid hold will be placed on your account. You will not be able to request transcripts, register for courses or view your grades until completed.**

If you need further clarification about this process or have any student loan questions, please feel free to contact the CWC Financial Aid Office at 307-855-2115 or in-state, toll-free at 1-844-468-6292.

Online Student Loan Counseling confirmation page to the Ombudsman Office.

Office of the Ombudsman

United States Department of Education

4th Floor UCP-3/MS 5144

830 First Street NE

Washington DC 20202

(877)557-2575

<http://fsahelp.ed.gov> OR <http://ombudsman.ed.gov>